



## FAQ

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**Q** What about insurance?

**A** Insurance is tailored to your needs. You have the option of supplying your own or we can help you with the best solution.

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**Q** Does World Cargo come to the house to quote?

**A** Upon request, we can on a case by case basis.

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**Q** Does Customs inspect?

**A** Customs has the option to inspect any shipment

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**Q** If I pack it myself, how will I know if it's OK?

**A** Before you begin to pack, ask us ways to help you make the most of your packing. We can tell you if what you've done is sufficient but you are still responsible for the packing if you have done it yourself.

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**Q** How do you ship automobiles and motorcycles?

**A** We professionally secure your automobile in an ocean container. With motorcycles, we can crate or acquire specialized motorcycle containers to house and protect your vehicle.

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**Q** Can I ship my household goods in my car?

**A** No. Customs won't allow it and neither will the steam ship company.

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**Q** Do you provide storage?

**A** We can provide short term storage in a secure warehouse for a limited amount of goods.

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**Q** How long will it take my stuff to get where it's going?

**A** There are many variables to take into account. Ask your World Cargo rep about your cargo and how it will effect travel times. General guidelines to consider:

Air 4-7 days

Ocean 30-45 days

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**Q** How do I know my goods will arrive safely?

**A** We at World Cargo Services International do everything in our power to secure and document your goods. We'll track your cargo from origin to destination keeping you informed every step of the way.